

Model Question Paper: Year 2026-27
Tourism and Hospitality

Class:-12th

Max Marks: 60

Time: 2:30 Hours

Roll No.

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Instructions(निर्देश): -

All questions are compulsory.(सभीप्रश्नअनिवार्यहै)

Question no. 1 to 15 are MCQ/ One Word/ Fill in the Blank type's questions carrying one marks each.(प्रश्न1से15तकएकनंबरकेहै)

Question no 16 to 21 are very short answer type question carrying two marks.
(प्रश्न16 से 21दोनंबरकेहै)

Question no 22 to 27 are short answer type question carrying three marks.
(प्रश्न22 से 27तीननंबरकेहै)

Question no 28 and 30 are long answer type questions carrying five marks.
(प्रश्न28 से30पांचनंबरकेहै)

Fill in the blanks

1.Understanding of one's own needs, desires, habits, traits, behaviors and feelings can be termed as _____

अपनीस्वयंकीआवश्यकताओं, इच्छाओं, आदतों, लक्षणों, व्यवहारोंऔरभावनाओंकोसमझना _____ कहलाताहै

2. A _____ is an electronic document used to store data in a systematic way and perform calculations just like an expense sheet.

_____ एकइलेक्ट्रॉनिकदस्तावेजहैजिसकाउपयोगव्यवस्थिततरीकेसेडेटासंग्रहीतकरनेऔरव्ययपत्रककीतरहगणनाकरनेकेलिए कियाजाताहै।

3. Freight transportation by waterways is highly underutilized in _____ compared to other major countries.

अन्यप्रमुखदेशोंकीतुलनामेंजलमार्गद्वारामालपरिवहनकाअत्यधिकउपयोगनहींकियाजाताहै।

4. 'Travel Corporation of India Ltd.' (TCI) was established in _____
ट्रैवलकॉर्पोरेशनऑफइंडियालिमिटेड (टीसीआई) कीस्थापना _____ मेंहुईथी

5.The group tours are always _____
समूहभ्रमणहमेशा _____ होतेहैं

Multiple Choice Questions

6. Which one of the following is not a Kind of Sentence?

A) Declarative B) Interrogative C) Interjective D) Exclamatory

निम्नलिखितमेंसेकौनसावाक्यकाप्रकारनहींहै?

A) घोषणात्मक B) प्रश्नवाचक C) विस्मयादिबोधक D) विस्मयादिबोधक

7. Which one of the following is not a source of motivation and inspiration?

A. Pessimism B. Dreaming Big C. Music D. Books

निम्नलिखितमेंसेकौनप्रेरणाऔरप्रेरणाकास्रोतनहींहै?

A. निराशावाद B. बड़ेसपनेदेखना C. संगीत D. किताबें

8. Entrepreneurial competencies cannot be developed through

A) Training B) Guidance in a budding entrepreneur C) Experience D) Gambling

उद्यमशीलतासंबंधीयोग्यताएँकिसकेमाध्यमसेविकसितनहींकीजासकतीं

A) प्रशिक्षण B) नवोदितउद्यमीमेंमार्गदर्शन C) अनुभव D) जुआ

9. Which one of the following is not a part of the Chain of Distribution in the travel and Tourism business?

A. Retailers B. Workers C. Wholesalers D. Consumers

निम्नलिखितमेंसेकौनसायात्राऔरपर्यटनव्यवसायमेंवितरणश्रृंखलाकाहिस्सा नहीं है?

A. खुदराविक्रेता B. श्रमिक C. थोकविक्रेता D. उपभोक्ता

10. Which cost includes advertising, sales, promotions and publicity?

A. Direct cost B. Indirect cost C. Variable cost D. Fixed cost

किसलागतमेंविज्ञापन, बिक्री, प्रचारऔरप्रचारशामिलहैं?

A. प्रत्यक्षलागत B. अप्रत्यक्षलागत C. परिवर्तनीयलागत D. निश्चितलागत

11. _____ is committed to encouraging and assisting in the development of tourism and travel industry throughout pacific Asia

A. PATA B. ASTAC. TAAID. IATO

_____ प्रशांतएशियामेंपर्यटनऔरयात्राउद्योगकेविकासकोप्रोत्साहितकरनेऔरसहायताकरनेकेलिएप्रतिबद्ध है

A. PATA B. ASTA C. TAAI D. IATO

12. This itinerary emphasis on the basic things that the tourist need & want to know relating to all the aspects of the tour.

A. Tour Manager's itinerary B. Tourist itinerary

C. Vendor's itinerary D. Tour Escort itinerary

यहयात्राकार्यक्रमउनबुनियादीबातोंपरजोरदेताहैजोपर्यटकोंकोयात्राकेसभीपहलुओंसेसंबंधित जाननेकीआवश्यकताहोतीहै।

A. टूरमैनेजरकायात्राकार्यक्रम B. पर्यटककायात्राकार्यक्रम

C. विक्रेताकायात्राकार्यक्रम D. टूरएस्कॉर्टकायात्राकार्यक्रम

13. What is the oldest travel agency in North America ?

A. Brownell B. TripAdvisor C. Airbnb D. Expedia Group

उत्तरीअमेरिकाकीसबसेपुरानीट्रैवलएजेंसीकौनसीहै?

A. ब्राउनेल B. ट्रिपएडवाइजर C. एयरबीएनबी D. एक्सपीडियाग्रुप

14. Which of the following is NOT the essential pre-requisites for Domestic Tourism Development?

A. SUVIDHA B. SURAKSHA C. SOOCHNA D. SAMARTH

निम्नलिखितमेंसेकौनसीघरेलूपर्यटनविकासकेलिएआवश्यकपूर्व-आवश्यकतानहींहै?

A. सुविधा B. सुरक्षा C. सूचना D. समर्थ

15. The group tours are always _____

A. Prepaid B. Postpaid C. Paid D. Unpaid

समूहभ्रमणहमेशा _____ होतेहैं

A. प्रीपेड B. पोस्टपेड C. सशुल्क D. अवैतनिक

Very Short Answer Questions

16. Entrepreneurs must be aware of the barriers to gain entry into the industry.

उद्यमियोंकोउद्योगमेंप्रवेशपानेकेलिएआनेवालीबाधाओंकेबारेमेंपताहोनाचाहिए।

17. Explain any two barriers to becoming an entrepreneur.

उद्यमीबननेमेंआनेवालीकिन्हींदोबाधाओंकीव्याख्याकरें

18. Enlist the steps to protect spreadsheet with password.

स्प्रेडशीटकोपासवर्डसेसुरक्षितकरनेकेचरणोंकीसूचीबनाएं।

19. Enlist any two benefits of green jobs.

हरितनौकरियोंकेकोईदोलाभबताइये।

20. Distinguish between Paranoid and Schizoid personality disorder?

पैरानॉयडऔरस्किज़ोइडव्यक्तित्वविकारकेबीचअंतरबताएं?

21. A package tour includes so many costs. List out any six cost components of

package tour.

पैकेजटूरमेंबहुतसीलागतेंशामिलहोतीहैं।पैकेजटूरकेकिसीभीछहलागतघटकोंकीसूचीबनाएँ।

Short Answer Questions

22. Kavita wants to become famous travel agent in Andaman and Nicobar Island. Elucidate the various tasks dealt by her.

कविताअंडमानऔरनिकोबारद्वीपमेंप्रसिद्धट्रैवलएजेंटबननाचाहतीहै।उसकेद्वाराकिएजानेवालेविभिन्नकार्योंपरप्रकाशडा लिए।

23. Write a short note on the international professional body which promotes youth mobility in tourism. (state any three points)

पर्यटनमेंयुवागतिशीलताकोबढ़ावादेनेवालेअंतर्राष्ट्रीयपेशेवरनिकायपरएकसंक्षिप्तटिप्पणीलिखें।
(कोईतीनबिंदुबताएं)

24. "The elements of a package tour determine the sale of package tour in the travel market". Describe any four elements of a package tour which upgrade the sale of package tour.

"पैकेजटूरकेतत्वयात्राबाजारमेंपैकेजटूरकीबिक्रीनिर्धारितकरतेहैं"।पैकेजटूरकेकिन्हींचारतत्वोंकावर्णनकरेंजोपैकेजटूर कीबिक्रीकोबढ़ातेहैं।

25. Divya is a tour manager of XYZ travel company, she wants to take help in preparation of tour costing from some other tour operating company but as we all know that the method of calculating the cost largely vary from one tour operating company to other so how will she do tour costing?

दिव्या XYZ ट्रैवलकंपनीकीटूरमैनेजरहै,

वहकिसीअन्यटूरऑपरेटिंगकंपनीसेटूरकोस्टिंगतैयारकरनेमेंमददलेनाचाहतीहै,

लेकिनजैसाकिहमसभीजानतेहैंकिलागतकीगणनाकरनेकीविधिएकटूरऑपरेटिंगकंपनीसेदूसरीमेंकाफीभिन्नहोतीहै, इसलिएवहटूरकोस्टिंगकैसेकरेगी?

26. The professional bodies have diversified areas to perform. List out the main functions of UFTAA. (Any 4)

व्यावसायिकनिकायोंकेपासप्रदर्शनकरनेकेलिएविविधक्षेत्रहैं। UFTAA केमुख्यकार्योंकीसूचीबनाएँ।(कोईभी 4)

27. Enumerate the vertical integration system in travel and Tour business.

यात्राएवंटूरव्यवसायमेंऊर्ध्वाधरएकीकरणप्रणालीकावर्णनकीजिए।

Essay type

28. Explain the differences between a passport and a VISA in terms of purpose, issuing authority and function.

उद्देश्य, जारीकरनेकेप्राधिकारीऔरकार्यकेसंदर्भमेंपासपोर्टऔरवीज़ाकेबीचअंतरबताएं।

29. Explain the importance of understanding the specific regulations of embassies and consulates during the visa application process.

वीज़ाआवेदनप्रक्रियाकेदौरानदूतावासोंऔरवाणिज्यदूतावासोंकेविशिष्टनियमोंकोसमझनेकेमहत्वकोसमझाएँ।

30. Discuss the importance of customer service in the tourism industry and its impact on business.

पर्यटनउद्योगमेंग्राहकसेवाकेमहत्वऔरव्यवसायपरइसकेप्रभावपरचर्चाकरें।