TOURISM HOSPITALITY
National Skills Qualification Framework (NSQF)
Level – 3

[Hindi and English Medium]
(Only for Fresh/School Candidates)

Time allowed: 2 1/2 hours
Maximum Marks: 60

Please make sure that the printed pages in this question paper are 4 in number and it contains 27 questions.

The Code No. on the top of the question paper should be written by the candidate on the front page of the answer-book.

Before beginning to answer a question, its Serial Number must be written.

Don’t leave blank page/pages in your answer-book.

Except answer-book, no extra sheet will be given. Write to the point and do not strike the written answer.

Candidates must write their Roll Number on the question paper.

Before answering the question, ensure that you have been supplied the correct and complete question paper, no claim in this regard, will be entertained after examination.
(2)

नोट : (i) प्रश्न क्रमांक 1 से 4 में से कोई शीत प्रश्न कीजिए। शेष सभी प्रश्न अनिवार्य हैं।

Attempt any three questions from question numbers 1 to 4. Rest questions are compulsory.

(ii) प्रश्न के अंक उनके सामने दिखाई गए हैं।

Marks of each question are indicate against them.

(iii) आपके उत्तर अंकानुसार होने चाहिए।

Your answers should be according to marks.

1. औपचारिक संचार का वर्णन करें।
   Explain formal communication. 6

2. दूर गाइड के इंटरपर्सनल स्किल का वर्णन करें।
   Explain interpersonal skills of tour guide. 6

3. दूरियम के विभिन्न प्रकार का वर्णन करें।
   Explain various forms of tourism. 6

4. हेरिटेज दूरियम के विभिन्न प्रकार का वर्णन करें।
   Explain different forms of heritage tourism. 6

5. ट्रेवल एजेंट के कर्त्तव्य क्या हैं ?
   What are the duties of travel agent ? 3

6. दूर इंटरनेट पर नोट लिखें।
   Write note on tour itinerary. 3

7. दूर गाइड के लिए शारीरिक भाषा महत्वपूर्ण क्यों हैं ?
   Why body language is important for tour guide ? 3

8. एक दूर के बुक होने पर दूर गाइड द्वारा की जाने वाली क्रियाओं का वर्णन करें।
   Explain activities performed by tour guide when a tour is booked. 3
9. Write note on purpose of travel.

10. Explain important sectors of green economy.

11. What is importance of personal hygiene?

12. Write note on classical music.

13. What travel documents are required by a tourist?

14. What are tourist checkpoint?

15. What are components of tour costing?

16. What is cluster chain?

17. What are advantages of team work?

18. Victoria memorial hall is located in ............
19. Agra fort was declared world heritage site in ........... year.

20. Visit to monuments is an example of ............ tourism.

21. Full form of GIM is ............ .

22. In writer, shortcut 'key' to create a new document is ........... .

23. In writer, text box option is present in ............ menu.

24. In writer, spell check is started by pressing ........... 'key' on keyboard.

25. Traffic symbol is an example of ............ type of communication.

26. All tourists are basically known as ............ .

27. A tourist from Japan travelling to India generates ............ tourism for India.