

**CLASS : 12th (Sr. Secondary)**

**4391/4341**

**Series : SS-M/2019**

Total No. of Printed Pages : 8

**MARKING INSTRUCTIONS AND MODEL ANSWERS**

**PATIENT CARE ASSISTANT**

National Skills Qualification Framework (NSQF)

**Level – 4**

(Only for Fresh/Re-appear Candidates)

---

उप-परीक्षक मूल्यांकन निर्देशों का ध्यानपूर्वक अवलोकन करके उत्तर-पुस्तिकाओं का मूल्यांकन करें। यदि परीक्षार्थी ने प्रश्न पूर्ण व सही हल किया है तो उसके पूर्ण अंक दें।

---

**General Instructions :**

- (i) *Examiners are advised to go through the general as well as specific instructions before taking up evaluation of the answer-books.*
- (ii) *Instructions given in the marking scheme are to be followed strictly so that there may be uniformity in evaluation.*
- (iii) *Mistakes in the answers are to be underlined or encircled.*
- (iv) *Examiners need not hesitate in awarding full marks to the examinee if the answer/s is/are absolutely correct.*

**4391/4341**

**P. T. O.**

- (v) *Examiners are requested to ensure that every answer is seriously and honestly gone through before it is awarded mark/s. It will ensure the authenticity as their evaluation and enhance the reputation of the Institution.*
- (vi) *A question having parts is to be evaluated and awarded partwise.*
- (vii) *If an examinee writes an acceptable answer which is not given in the marking scheme, he or she may be awarded marks only after consultation with the head-examiner.*
- (viii) *If an examinee attempts an extra question, that answer deserving higher award should be retained and the other scored out.*
- (ix) *Word limit wherever prescribed, if violated up to 10%. On both sides, may be ignored. If the violation exceeds 10%, 1 mark may be deducted.*
- (x) *Head-examiners will approve the standard of marking of the examiners under them only after ensuring the non-violation of the instructions given in the marking scheme.*
- (xi) *Head-examiners and examiners are once again requested and advised to ensure the authenticity of their evaluation by going through the answers seriously, sincerely and honestly. The advice, if not heeded to, will bring a bad name to them and the Institution.*

**महत्वपूर्ण निर्देश :**

- (i) अंक-योजना का उद्देश्य मूल्यांकन को अधिकाधिक वस्तुनिष्ठ बनाना है। अंक-योजना में दिए गए उत्तर-बिन्दु अंतिम नहीं हैं। ये सुझावात्मक एवं सांकेतिक हैं। यदि परीक्षार्थी ने इनसे भिन्न, किन्तु उपयुक्त उत्तर दिए हैं, तो उसे उपयुक्त अंक दिए जाएँ।
- (ii) शुद्ध, सार्थक एवं सटीक उत्तरों को यथायोग्य अधिमान दिए जाएँ।
- (iii) परीक्षार्थी द्वारा अपेक्षा के अनुरूप सही उत्तर लिखने पर उसे पूर्णांक दिए जाएँ।
- (iv) वर्तनीगत अशुद्धियों एवं विषयांतर की स्थिति में अधिक अंक देकर प्रोत्साहित न करें।
- (v) भाषा-क्षमता एवं अभिव्यक्ति-कौशल पर ध्यान दिया जाए।
- (vi) मुख्य-परीक्षकों/उप-परीक्षकों को उत्तर-पुस्तिकाओं का मूल्यांकन करने के लिए केवल Marking Instructions/ Guidelines दी जा रही हैं, यदि मूल्यांकन निर्देश में किसी प्रकार की त्रुटि हो, प्रश्न का उत्तर स्पष्ट न हो, मूल्यांकन निर्देश में दिए गए उत्तर से अलग कोई और भी उत्तर सही हो तो परीक्षक, मुख्य-परीक्षक से विचार-विमर्श करके उस प्रश्न का मूल्यांकन अपने विवेक अनुसार करें।

**SECTION – A**

- |        |   |
|--------|---|
| 1. (d) | 1 |
| 2. (b) | 1 |
| 3. (b) | 1 |
| 4. (d) | 1 |

- |   |   |
|---|---|
| 5. (d)  | 1 |
| 6. (c)  | 1 |
| 7. Anticancer   | 1 |
| 8. Illness  | 1 |
| 9. Ringer's   | 1 |
| 10. Fowler's  | 1 |
| 11. Clear   | 1 |
| 12. Natural   | 1 |
| 13. 40 sq. mts.   | 1 |
| 14. Search and rescue operation   | 1 |
| 15. Fire is rapid oxidation of a material in chemical process of combustion, releasing heat, light etc. | 1 |

#### SECTION – B

16. (i) Reason for transfer.  
 (ii) Method of transportation.  
 (iii) Person giving a receiving the report.  
 (iv) Notification of client included vital signs etc. & treatments in progress. When client is transferred to another facility.  $\frac{1}{2} \times 4 = 2$
17. (i) **Medical Wastes** : Waste materials generated at healthcare facilities i.e. hospitals, clinics, dental practices blood bank, veterinary hospital etc. 1
- (ii) **Biomedical wastes** : Any solid, fluid or liquid waste including its container which is generated during diagnosis, treatment of human beings or animals. 1

18. (i) Patients own flora & flora of another patients.  
 (ii) Fomites- any object or substance carrying infections organisms.  
 (iii) Environmental sources.  
 (iv) Contamination by patients, attendants, visitors & hospital staff.  $\frac{1}{2} \times 4 = 2$
19. (i) **Realistic goal** : Manageable and achievable.  
 (ii) **Unrealistic goal** : motivation may drop & one set his/herself up for failure in unrealistic goal. It is not manageable & non-achievable.  $1 \times 2 = 2$
20. (i) Intellectually disciplined process of actively and skillfully conceptualizing, analyzing, evaluating informations gathered from. 1  
 (ii) Having the ability to not only restate information, but add clarity so it can be fully understand by one to be shared it with. 1
21. It should be close to surgical wards and ICU. OT receives the patients from the floor through non-public corridor, elevators and ramps. In most cases patients are returned through the same route. Convenient access to elevators is, therefore, essential. 2
22. Wrist band gives following informations :  $\frac{1}{2} \times 4 = 2$
- (i) Name of the patient
  - (ii) Indoor number and ward
  - (iii) Doctor's name and diagnosis
  - (iv) Operation to be done

- 23. Goals of disaster Management :** 2
- (i) Reduce or avoid losses from hazards.
  - (ii) Assure prompt assistance to victims
  - (iii) Achieve rapid & effective recovery
- 24. Early mobilization of a patient reduces the risk of :** 2
- (i) Deep vein thrombosis
  - (ii) Pulmonary embolism
  - (iii) Hypostatic pneumonia
- 25. (i) Eat a healthy diet**
- (ii) Get enough rest and sleep.**
- (iii) Express your feelings. Talk to someone about how you feel. Don't hold feelings inside.**
- (iv) Do guided imagery and medication. Close your eyes. Relax.**  $\frac{1}{2} \times 4 = 2$
- (Any other correct stress management skill written by the candidate should be given marks)

### SECTION – C

- 26. Important documents :**
- (i) **Police intimation :** This has to be given to the nearest police station by the hospital.
  - (ii) **Wound Certificate :** Duly signed by the medical officer.
  - (iii) **Discharge Certificate :** Given on demand from the police for MLC cases.
  - (iv) **Accident Cum Wound Register :** Maintained by casualty medical officer. In case of client demands.
  - (v) Medical certificate may have to be issued by hospital. 3

- 27.** (i) GDA should help the patient to do range of motion exercise so that they can move their muscles & joints completely.
- (ii) GDA often help or remind the patient or resident to perform these exercises.
- (iii) Teach the patient to practice how to walk up and down stairs using a hand rail. GDA can do it in better way i.e. patient should put their good leg up on the stair & then bring up the weak one.  $1 \times 3 = 3$
- 28.** (i) The overall responsibility of medical superintendent is to implement the guidelines for hospital waste management and ensure that waste is handled without any adverse effect to human health and environment.
- (ii) He/she is responsible for submitting an annual report on biomedical waste management.
- (iii) He/she is answerable to the higher authorities regarding implementation of biomedical waste management policy.  $1 \times 3 = 3$
- 29.** (i) Company policies, rules, regulation, culture & standard operating procedures.
- (ii) Too much work and not enough time.
- (iii) Limited resources.
- (iv) Conflict between the among employees that creates a stressful, negative mood.
- (v) No clear chain of command.
- (vi) Answering to too many people.  $\frac{1}{2} \times 6 = 3$

- 30.** (i) Ensure fire exits are not obstructed.  
(ii) Help customers to come out of the building and guide them to exit routes.  
(iii) Try and convince the guests to maintain composure while evacuation to avoid stampedes.  
(iv) Help security guards in cordoning off the fire affected area.  
(v) Help in salvaging property from getting burnt.  
(vi) Help in evacuation of casualties.  $\frac{1}{2} \times 6 = 3$

**SECTION – D**

- 31.** See page No. **45-46** Student's Work book Level-4 Health Care (Patient Care Assistant.) 5

**OR**

See Page No. **25** Student's work book (Level-4) Health Care (Patient Care Assistant.)

- 32.** See Page No. **110-111** Student's work book (Level-4) Health Care (Patient Care Assistant.) 5

**OR**

See Page No. **103** Student's work book (Level-4) Health Care (Patient Care Assistant.)

