



## QUESTION PAPER DESIGN (Session 2022-23)

Subject	Tourism Hospitality and Travel
Class	IX
Time	2Hrs. 30Minutes
Marks	60

### 1. Weightage to Objectives:

Objective	K	U	A+S	Total
Percentage of Marks	40%	30%	30%	100%
Marks	24	18	18	60

### 2. Weightage to form of Questions:

Forms of Question	E	SA	VSA/O	O	Total
No. of Questions	3	6	7	10	26
Marks per Question	6	3	2	1	-----
Marks Allotted	18	18	14	10	60
Estimated Time	40 Min	32 Min	42 Min	36 Min	150Min

### 3. Weightage to Content:

Sr No	Unit Name	Marks
1	Introduction to Tourism and Hospitality	08
2	Classification of Catering Industry	07
3	Preparation for Food and Beverage Service Operation	08
4	Food and Beverage Service Operation	10
5	After Dining Activities	08
6	Communication with Customers and Colleagues	09
7	Employability Skills	10
Total		60

4 Scheme of Sections: XXX

5 Scheme of Sections: Option of Internal Choice in essay type questions

6 Difficulty level: Difficult: 10% marks

Average: 50% Marks

Easy: 40% Marks

Abbreviations: K(Knowledge), U(Understanding), A(Application), S(Skill),

E(Essay type),SA( Short Answer Type),VSA(Very Short Answer Type ),O(Objective Type)



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Forms of Question	E	SA	VSA/O	O	Total
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Marks per Question	6	3	2	1	-----
Marks Allotted	18	18	14	10	60
Estimated Time	40 Min	32 Min	42 Min	36 Min	150Min

### 3 Weightage to Content:

Sr No	Unit Name	Marks
1	Customer-Centric Service	08
2	Etiquette and Hospitable Conduct	07
3	Gender and Age Sensitive Service Practices	06
4	IPR of organization and customer	08
5	Health and Hygiene	07
6	Safety at Workplace	09
7	Learn a Foreign or Local Language(S) including English	05
8	Employability Skills	10
Total		60

4 Scheme of Sections: XXX

5 Scheme of Sections: Option of Internal Choice in essay type questions

6 Difficulty level: Difficult: **10%** marks

Average: **50%** Marks

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Class	XI
Time	2Hrs. 30Minutes
Marks	60

### 1. Weightage to Objectives:

Objective	K	U	A+S	Total
Percentage of Marks	40%	30%	30%	100%
Marks	24	18	18	60

### 2. Weightage to form of Questions:

Forms of Question	E	SA	VSA/O	O	Total
No. of Questions	3	6	7	10	26
Marks per Question	6	3	2	1	-----
Marks Allotted	18	18	14	10	60
Estimated Time	40 Min	36 Min	44 Min	30 Min	150 Min

### 3. Weightage to Content:

Sr No	Unit Name	Marks
1	Introduction to the Tourism Industry	15
2	Introduction to Hospitality Industry	12
3	Customers Services	14
4	Prepare for Providing Customer Services	09
5	Employability Skills	10
Total		60

4. Scheme of Sections: XXX

5. Scheme of Sections: Option of Internal Choice in essay type questions

6. Difficulty level: Difficult: 10% marks

Average: 50% Marks

Easy: 40% Marks

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## QUESTION PAPER DESIGN (Session 2022-23)

Subject	Tourism Hospitality and Travel
Class	XII
Time	2Hrs. 30Minutes
Marks	60

### 1. Weightage to Objectives:

Objective	K	U	A+S	Total
Percentage of Marks	40%	30%	30%	100%
Marks	24	18	18	60

### 2. Weightage to form of Questions:

Forms of Question	E	SA	VSA/O	O	Total
No. of Questions	3	6	7	10	26
Marks per Question	6	3	2	1	-----
Marks Allotted	18	18	14	10	60
Estimated Time	48 Min	42 Min	40 Min	20 Min	150 Min

### 3. Weightage to Content:

Sr No	Unit Name	Marks
1	Etiquette and Hospitable Conduct	15
2	Gender and Age Sensitive Service Practices	14
3	Health & Hygiene	06
4	Safety at Workplace	06
5	Learn a Foreign Language or Local Language	04
6	Customer Centric Services	05
7	Employability Skills	10
Total		60

4. Scheme of Sections: XXX  
5. Scheme of Sections: Option of Internal Choice in essay type questions  
6. Difficulty level: Difficult: **10%** marks  
Average: **50%** Marks  
Easy: **40%** Marks

Abbreviations: K(Knowledge), U(Understanding), A(Application), S(Skill),  
E(Essay type),SA( Short Answer Type),VSA(Very Short Answer Type ),O(Objective Type)