



BOARD OF SCHOOL EDUCATION HARYANA

Syllabus and Chapter wise division of Marks (2024-25)

Class- 11th Subject: Tourism & Hospitality(NSQF) Code:THT/976

General Instructions:

1. There will be an Annual Examination based on the entire syllabus.
2. The Annual Examination will be of 60/2=30 marks, Practical Examination will be of 50 marks and 20 marks weightage shall be for Internal Assessment.
3. . For External Assessment (Practical) Examination:
 - (i) External Assessment- Hand on Skill of 25 (Written 10, Practical 15).
 - (ii) External Assessment- Portfolio of 10.
 - (iii) External Assessment- Viva of 15.

4. For Internal Assessment:

There will be Periodic Assessment that would include:

- i) For 6 marks- Three SAT exams will be conducted and will have a weightage of 06 marks towards the final Internal Assessment.
- ii) For 2 marks- One half yearly exam will be conducted and will have a weightage of 02 marks towards the final Internal Assessment.
- iii) For 2 marks- Subject teacher will assess and give maximum 02 marks for CRP (Class room participation).
- iv) For 5 marks- A project work to be done by students and will have a weightage of 05 marks towards the final Internal Assessment.
- v) For 5 marks- Attendance of student will be awarded 05 marks as:

75% to 80%	- 01 Marks
Above 80% to 85%	- 02 Marks
Above 85% to 90%	- 03 Marks
Above 90% to 95%	- 04 Marks
Above 95% to -	- 05 Marks



Course Structure (2024-25)

Class- 11th Subject: Tourism & Hospitality (NSQF) Code: THT 976

Unit. No.	Unit Name	Unit Marks
	Vocational Skill	
1	Tourism And Hospitality Skilling Ecosystem Of India	08
2	Recognising Customer Needs To Plan The Tour	10
3	Itinerary Preparation And Coordinate With The Industry Partners	12
4	Provide Suitable Tour Package To Customers	11
5	Travel Insurance	09
	Employability Skill	
1.	Unit 1:CommunicationSkill(Session 1 to 10).	2
2.	Unit 2: Self-Management Skill(Session 1 to 6).	2
3.	Unit3:Information andCommunicationTechnologySkill. (Session 1 to 12).	2
4.	Unit 4:EntrepreneurshipSkill(Session 1 to 7).	2
5.	Unit 5: GreenSkill(Session 1 to 3).	2
	Total	60/2=30
	Practical Examination	50
	Internal Assessment	20
	Grand Total	100



Monthwise Syllabus Teaching Plan (2024-25)

Class- 11th Subject: Tourism & Hospitality (NSQF) Code: THT/976

Month	Subject- content	Teaching Periods	Revision Periods	Practical Work
April	Unit-1 Tourism And Hospitality Skilling Ecosystem Of India Session 1: Skill India Mission Session 2: Tourism And Hospitality Industry Activities	16	2	3
May	Session 3: Travel Advisor Session 4: Tourism And Hospitality Product And Services Activities Unit -2 Recognising Customer Needs To Plan The Tour Session 1: Pre-Requisite Know-How For Tour Planning	16	2	3
June	Revision At Home			



July	<p>Session 2: Resources For Relevant Information For Tour Planning</p> <p>Session 3: Customer Profiling And Communication</p>	12	06	07
August	<p>Session 4: Factors Of Tour Costing And Negotiations With Service Providers</p> <p>Unit 3: ITINERARY PREPARATION AND COORDINATE WITH THE INDUSTRY PARTNERS</p> <p>Session 1: Travel Itinerary</p>	16	04	04
September	<p>Session 2: Factors To Be Considered While Planning A Travel Itinerary</p> <p>Session 3: Tour Package</p>		06	03
October	<p>Session 4: Travel Partners</p> <p>Unit 4: Provide Suitable Tour Package To Customers</p> <p>Session 1: Tour Pricing</p>	12	02	06
November	<p>Session 2: Various Modes Of Payment</p> <p>Session 3: Cash Management In Travel Agency And Tour Operation</p> <p>Session 4: Updating Important Information In The Final Itinerary</p>	10	05	07



December	Unit 5: TRAVEL INSURANCE Session 1: Travel Insurance And Safety Regulations Session 2: Various Types Of Risks Associates With Travelling	15	03	06
January	Session 3: The Elements, Methods And Importance Of Insurance Quotations Session 4: The Importance Of Coordinating With Insurance Agents Regularly	10		02
February	Revision		10	
March	Revision			

Note: Skill Subject Teachers are advised to direct the students to prepare Practical Notebook of the Terminology/Definitional Words/ Glossary used in the Chapters for Enhancement of Vocabulary or Clarity of the Concept.

- The PSSCIVE Skill Textbook Present Information in Boxes the book. These help Students to get Conceptual Clarity. However, the Information in these Boxes would not be Assessed in the Year- End Examination.

Prescribed Books:

1. Travel Adviser Skill Book-Text Book for Class XI, PSSCIVE Publication.
2. Employability Skill Book- Text Book for Class XI, PSSCIVE Publication.



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Competencies	Total
Knowledge	40%
Understanding	30%
Application	20%
Skill	10%
	100%

Type of Question	Marks	Number	Description	Total Marks
Objective Questions	1	15	6 Multiple Choice Questions, 3 Fill in the Blanks Questions, 3 One Word Answer Type Questions, 3 Assertion-Reason Question true/false	15
Very Short Answer Type Question	2	6	Internal choice will be given in any 2 questions	12
Short Answer Type Question	3	6	Internal choice will be given in any 2 questions	18
Essay Answer Type Question	5	3	Internal options will be given in all the questions	15
Total		30		60

