



BOARD OF SCHOOL EDUCATION HARYANA

Syllabus and Chapter wise division of Marks (2026-27)

Class- 11th Subject: Tourism & Hospitality (NSQF) Code: THT-976

General Instructions:

1. There will be an Annual Examination based on the entire syllabus.
2. The Annual Examination will be of 60/2=30 marks, Practical Examination will be of 50 marks and 20 marks weightage shall be for Internal Assessment.
3. . For External Assessment (Practical) Examination:
 - (i) External Assessment- Hand on Skill of 25 (Written 10, Practical 15).
 - (ii) External Assessment- Portfolio of 10.
 - (iii) External Assessment- Viva of 15.

4. For Internal Assessment:

There will be Periodic Assessment that would include:

- i) For 6 marks- Three SAT exams will be conducted and will have a weightage of 06 marks towards the final Internal Assessment.
- ii) For 2 marks- One half yearly exam will be conducted and will have a weightage of 02 marks towards the final Internal Assessment.
- iii) For 2 marks- Subject teacher will assess and give maximum 02 marks for CRP (Class room participation).
- iv) For 5 marks- A project work to be done by students and will have a weightage of 05 marks towards the final Internal Assessment.
- v) For 5 marks- Attendance of student will be awarded 05 marks as:

75% to 80%	- 01 Marks
Above 80% to 85%	- 02 Marks
Above 85% to 90%	- 03 Marks
Above 90% to 95%	- 04 Marks
Above 95% to -	- 05 Marks



Course Structure (2026-27)

Class- 11th

Subject: Tourism & Hospitality (NSQF)

Code: THT 976

Unit. No.	Unit Name	Unit Marks
	Vocational Skill	
1	Tourism And Hospitality Skilling Ecosystem Of India	08
2	Recognising Customer Needs To Plan The Tour	10
3	Itinerary Preparation And Coordinate With The Industry Partners	12
4	Provide Suitable Tour Package To Customers	11
5	Travel Insurance	09
	Employability Skill	
1.	Unit 1:CommunicationSkill(Session 1 to 14).	2
2.	Unit 2: Self-Management Skill(Session 1 to 8).	2
3.	Unit3:Information and Communication Technology Skill. (Session 1 to 8).	2
4.	Unit 4:EntrepreneurshipSkill(Session 1 to 7).	2
5.	Unit 5: Green Skill (Session 1 to 4).	2
Total		60/2=30
Practical Examination		50
Internal Assessment		20
Grand Total		100



Employability Skill Book:

Unit 1: Communication Skills.

- Session 1: Introduction to Communication Session
- Session 2: Verbal Communication.
- Session 3: Non-Verbal Communication.
- Session 4: Pronunciation Basics
- Session 5: Communication Styles- Assertiveness
- Session 6: Saying No- Refusal Skills
- Session 7: Writing Skills: Parts of Speech.
- Session 8: Writing Skills: Sentences.
- Session 9: Greetings and Introduction Session
- Session 10 Talking about Self.
- Session 11: Asking Questions-
- Session 12: Talking About Family
- Session 13: Describing Habits and Routines
- Session 14: Asking for Directions

Unit 2: Self-Management Skills.

- Session 1: Strength and Weakness Analysis Session
- 2: Grooming.
- Session 3: Personal Hygiene.
- Session 4: Team Work
- Session 5: Networking Skills
- Session 6: Self- motivation
- Session 7: Goal Setting
- Session 8: Time Management

Unit 3: Information and Communication Technology Skills.

- Session 1: Introduction to ICT.
- Session 2: Basic Interface of Libre Office Writer
- Session 3: Saving, Closing, Opening and Printing Documents
- Session 4: Formatting Text in a Word Document
- Session 5: Checking Spelling and Grammar
- Session 6: Inserting Lists, Tables, Pictures and Shapes
- Session 7: Header, Footer and Page Number
- Session 8: Tracking Changes in Libre Office Writer

Unit 4: Entrepreneurship Skills.

- Session 1: Introduction to Entrepreneurship
- Session 2: Values of an Entrepreneur
- Session 3: Attitude of an Entrepreneur
- Session 4: Thinking like an Entrepreneur
- Session 5: Coming Up with a Business Idea Session
- 6: Understanding the Market
- Session 7: Business Planning

Unit 5: Green Skills

- Session 1: Sectors of Green Economy
- Session 2: Policies of Green Economy Session 3: Stakeholders in Green Economy
- Session 4: Government and Private Agencies



Monthwise Syllabus Teaching Plan (2026-27)

Class- 11th Subject: Tourism & Hospitality (NSQF) Code: THT-976

Month	Subject- content	Teaching Periods	Revision Periods	Practical Work
April	Unit-1 Tourism And Hospitality Skilling Ecosystem Of India Session 1: Skill India Mission Session 2: Tourism And Hospitality Industry Activities Employability Skills: Motivation and Introduction to NSQF Subjects	15	2	4
May	Session 3: Travel Advisor Session 4: Tourism And Hospitality Product And Services Activities Unit -2 Recognising Customer Needs To Plan The Tour Session 1: Pre-Requisite Know-How For Tour Planning Unit 1: Communication Skills. Session 1: Introduction to Communication Session Session 2: Verbal Communication. Session 3: Non-Verbal Communication. Session 4: Pronunciation Basics Session 5: Communication Styles- Assertiveness Session 6: Saying No- Refusal Skills Session 7: Writing Skills: Parts of Speech.	16	2	3
June	Revision At Home			



July	Session 2: Resources For Relevant Information For Tour Planning Session 3: Customer Profiling And Communication Unit 1: Communication Skills. Session 8: Writing Skills: Sentences. Session 9: Greetings and Introduction Session Session 10 Talking about Self. Session 11: Asking Questions- Session 12: Talking About Family Session 13: Describing Habits and Routines Session 14: Asking for Directions	14	04	07
August	Session 4: Factors Of Tour Costing And Negotiations With Service Providers Unit 3: ITINERARY PREPARATION AND COORDINATE WITH THE INDUSTRY PARTNERS Session 1: Travel Itinerary Unit 2: Self-Management Skills. Session 1: Strength and Weakness Analysis Session 2: Grooming. Session 3: Personal Hygiene. Session 4: Team Work Session 5: Networking Skills Session 6: Self- motivation Session 7: Goal Setting Session 8: Time Management	16	04	04
September	Session 2: Factors To Be Considered While Planning A Travel Itinerary Session 3: Tour Package Unit 3: Information and Communication Technology Skills. Session 1: Introduction to ICT. Session 2: Basic Interface of Libre Office Writer Session 3: Saving, Closing, Opening	16	04	04



	and Printing Documents Session 4: Formatting Text in a Word Document Session 5: Checking Spelling and Grammar Session 6: Inserting Lists, Tables, Pictures and Shapes Session 7: Header, Footer and Page Number Session 8: Tracking Changes in Libre Office Writer			
October	Session 4: Travel Partners Unit 4: Provide Suitable Tour Package To Customers Session 1: Tour Pricing Unit 4: Entrepreneurship Skills. Session 1 Introduction to Ent. Session 2 Values of an Ent. Session 3 Attitude of an Ent. Session 4 Thinking like an Ent. Session 5 Coming up with a business idea. Session 6 Understanding the market. Session 7 business Planning.	12	02	06
November	Session 2: Various Modes Of Payment Session 3: Cash Management In Travel Agency And Tour Operation Session 4: Updating Important Information In The Final Itinerary Unit 4: Green Skills. Session 1: Sectors of Green Economy Session 2: Policies of Green Economy Session 3: Stakeholders in Green Economy Session 4: Government and Private Agencies	12	03	07



December	Unit 5: TRAVEL INSURANCE Session 1: Travel Insurance And Safety Regulations Session 2: Various Types Of Risks Associates With Travelling Revision Unit 1 & 2	15	03	06
January	Session 3: The Elements, Methods And Importance Of Insurance Quotations Session 4: The Importance Of Coordinating With Insurance Agents Regularly Unit 3 to 5	10		02
February	Full Revision		10	
March	Revision			

Note: Skill Subject Teachers are advised to direct the students to prepare Practical Notebook of the Terminology/Definitional Words/ Glossary used in the Chapters for Enhancement of Vocabulary or Clarity of the Concept.

- The PSSCIVE Skill Textbook Present Information in Boxes the book. These help Students to get Conceptual Clarity. However, the Information in these Boxes would not be Assessed in the Year- End Examination.

Prescribed Books:

1. Travel Adviser Skill Book-Text Book for Class XI, PSSCIVE Publication.
2. Employability Skill Book- Text Book for Class XI, PSSCIVE Publication.



ngiseD repaP noitseuQ(2026-27)

Class- 11th Subject: Tourism & Hospitality (NSQF) Code: THT/976

Competencies	Total
Knowledge	40%
Understanding	30%
Application	20%
Skill	10%
	100%

Type of Question	Marks	Number	Description	Total Marks
Objective Questions	1	15	6 Multiple Choice Questions, 3 Fill in the Blanks Questions, 3 One Word Answer Type Questions, 3 Assertion-Reason Question true/false	15
Very Short Answer Type Question	2	6	Internal choice will be given in any 2 questions	12
Short Answer Type Question	3	6	Internal choice will be given in any 2 questions	18
Essay Answer Type Question	5	3	Internal options will be given in all the questions	10
Total		30		60

