



BOARD OF SCHOOL EDUCATION HARYANA

Syllabus and Chapter wise division of Marks (2026-27)

Class- 12th Subject: Tourism and Hospitality Code: THT 976

General Instructions:

1. There will be an Annual Examination based on the entire syllabus.
2. The Annual Examination will be of 60/2=30 marks, Practical Examination will be of 50 marks and 20 marks weight age shall be for Internal Assessment.

3. For Practical:

- i) Practical Examination 15 marks
- ii) Written Test 10 marks.
- iii) Viva-Voce 15 marks.
- iv) Practical File/ Student Portfolio 10 marks.

4. For Internal Assessment:

There will be Periodic Assessment that would include:

- i) For 6 marks- Three SAT exams will be conducted and will have a weight age of 06 marks towards the final Internal Assessment.
- ii) For 2 marks- One half yearly exam will be conducted and will have a weight age of 02 marks towards the final Internal Assessment.
- iii) For 2 marks- Subject teacher will assess and give maximum 02 marks for CRP (Class room participation).
- iv) For 5 marks- A project work to be done by students and will have a weight age of 05 marks towards the final Internal Assessment.
- v) For 5 marks- Attendance of student will be awarded 05 marks as:

75% to 80% - 01 marks
Above 80% to 85% - 02 marks
Above 85% to 90% - 03 marks
Above 90% to 95% - 04 marks
Above 95% to 100% - 05 marks



Course Structure (2026-27)

Class- 12th

Subject: Tourism and Hospitality

Code: THT 976

Sr. No.	Chapter	Marks
Unit-1	Visa and Immigration Procedures For International Travel.	12
Unit-2	Monitor The Tour and Seek Customer Feedback.	10
Unit-3	Maintain Effective Communication And Service Standard.	09
Unit-4	Organizational Confidentiality And Customer's Privacy	11
Unit-5	Health and Safety Practices	08
Unit. No.	Employability Skill Units	Unit Marks
1.	Communication Skills	2
2.	Self-Management Skills	2
3.	Information and Communication Technology Skills	2
4.	Entrepreneurship Skills	2
5.	Green Skills	2
	Total	60/2=30
	Practical Examination	50
	Internal Assessment	20
	Grand Total	100



Month wise Syllabus Teaching Plan (2026-27)

Class- 12th

Subject: Tourism and Hospitality

Code: THT 976

Month	Subject- content	Teaching Periods	Revision Periods	Practical Work
April	Unit-1 Visa and Immigration Procedures For International Travel Session-1 Session-2 Employability Skill Unit-1 Communication Skills Session-1 Session-2 Session-3	15	02	05
May	Unit-1 Visa and Immigration Procedures For International Travel Session-3 Session-4 Employability Skill Self-Management Skills Session-1 Session-2 Session-3	14	03	03
June	Summer Vacation Revision of previous work			



July	Unit-3 Monitor The Tour and Seek Customer Feedback. Session-1 Session-2 Session-3 Employability Skill Unit-3 Information and Communication Technology Skills Session-1 Session-2	15	06	04
August	Unit-3 Monitor The Tour and Seek Customer Feedback. Session-4 Unit-3 Maintain Effective Communication And Service Standard. Session-1 Session-2 Employability Skill Unit-3 Information and Communication Technology Skills Session-3 Session-4 Session-5	15	05	04
September	Unit-3 Maintain Effective Communication And Service Standard. Session-3 Session-4 Employability Skill Unit-3 Information and Communication Technology Skills Session-6 Session-7 Session-8	11	07	05
October	Unit-4 Organizational Confidentiality And	12	03	05



	Customer's Privacy. Employability Skill Entrepreneurship Skills Session-1			
November	Unit-4 Organizational Confidentiality And Customer's Privacy. Session-3 Session-4 Employability Skill Entrepreneurship Skills Session-2	15	05	02
December	Unit-5 Health and Safety Practices. Session-1 Session-2 Employability Skill Green Skill Session-1	11	04	09
January	Unit-5 Health and Safety Practices. Session-3 Session-4 Employability Skill Green Skill Session-2	07	03	02
February	Revision All Unit Employability Skill	05	15	02
March	Annual Examination			



Note:

- Subject teachers are advised to direct the students to prepare notebook of the Terminology/Definitional Words used in the chapters for enhancement of vocabulary or clarity of the concept.
- The NCERT textbooks present information in boxes across the book. These help students to get conceptual clarity. However, the information in these boxes would not be assessed in the year-end examination.

Prescribed Books:

1. **QUALIFICATION PACK: Ref. Id.THC/Q0101**
Sector: Travel, Tourism and Hospitality



NSQF Question Paper Design (2026-27)

Class - 12th

Subject: Tourism and Hospitality

Code: THT 976

Time :- 2 Hours 30 Minutes

Competencies				Total
Knowledge				40%
Understanding				30%
Application				20%
Skill				10%
				100%
Type of Question	Marks	Number	Description	Total Marks
Objective Questions	1	15	6 Multiple Choice Questions, 3 Fill in the Blanks Questions, 3 One Word Answer Type Questions, 3 Assertion- Reason Questions	15
Very Short Answer Type Question	2	6	Internal choice will be given in any 2 questions	12
Short Answer Type Question	3	6	Internal choice will be given in any 2 questions	18
Essay Answer Type Question	5	3	Internal options will be given in all the questions	15
Total		30		60



