

Board of School Education Haryana, Bhiwani

No.34/Tender

Dated 03.01.2025

Corrigendum

The following corrections are made in the Tender Id 2024_HRY_420302_1, Tender No. BSEH/TENDER/2024/30/ERP Dated 27-12-2024:

S.N.	Section and Point Number	Original Section/Clause/Points of the Tender Documents	Ammendment made in Section/Clause/Points of the Tender Documents.
1.	Section-II Point No. 13	Period for preparation & Run the Modules - Within 30 days from the date of placing the work order.	Period for preparation & Run the Modules - Within 60 days from the date of placing the work order.
2.	Section-II Point No. 14	Validity of Contract- One year from the date of running the modules which can be extended for further two years.	Validity of Contract- One year from the date of running the modules which can be extended for further three years.
3.	Section-V Point No. 10	The vendor will identify and provide integration of new software with existing software or system, if any, wherever required. Information regarding existing software will be provided to the vendor by BSEH when requested by the Vendor or otherwise.	This point to be deleted.
4.	Section-V Point No.12	In case resources are available, BSEH may like to run a system test cycle after the Vendor has performed system testing. The vendor has to make the System Test Plan and Cased used by it for system testing available to BSEH. The Vendor must remove and defects found by the BSEH project team during system testing in maximum Two days time.	In case resources are available, BSEH may like to run a system test cycle after the Vendor has performed system testing. The vendor has to make the System Test Plan and Cased used by it for system testing available to BSEH. The Vendor must remove and defects found by the BSEH project team during system testing in maximum Seven days time.
5.	Section-V Point No.14	The vendor will depute one service engineer in the Board's office Bhiwani having knowledge in the relevant field.	The vendor will depute one service engineer in the Board's office Bhiwani having knowledge in the relevant field during contract period.
6.	Section-V Point No. 17	In addition to the server and firewall security solution, the tender condition stipulates that the selected vendor must include a comprehensive technical support package at no additional cost for duration of three years. This support should encompass troubleshooting, maintenance, software updates, and any necessary replacements to ensure uninterrupted operation of the server infrastructure. The vendor is expected to outline the scope of technical support services offered, including response times, escalation procedures, and service level agreements, to guarantee the firm's continued satisfaction and operational efficiency throughout the support period.	In addition to the server and firewall security solution, the tender condition stipulates that the selected vendor must include a comprehensive technical support package at no additional cost upto contract period. This support should encompass troubleshooting, maintenance, software updates, and any necessary replacements to ensure uninterrupted operation of the server infrastructure. The vendor is expected to outline the scope of technical support services offered, including response times, escalation procedures, and service level agreements, to guarantee the firm's continued satisfaction and operational efficiency throughout the support period.
7.	Section-V Point No. 21	EMD & Performance Security shall be returned to the agency on the expiry of term after three years on request of the firm.	EMD & Performance Security shall be returned to the agency on expiry of contract period.

8.	Section-V Point No. 23	40% of the total payment shall be released after satisfactory installation of the modules program duly certified by the competent authority. The rest 30% will be paid after six months on satisfaction of the smooth running of the program. The rest 30% will be paid after one year on the satisfactory completion, smooth running and maintenance of Program.	60% of the total payment shall be released after satisfactory installation of the modules program duly certified by the competent authority. The rest 20% will be paid after six months on satisfaction of the smooth running of the program. The rest 20% will be paid after one year on the satisfactory completion, smooth running and maintenance of Program.
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The interested prospective bidders are informed that the above corrigendum has become the part of the main Tender Document of the above Tender and must be taken into account while submitting their bid document to the Board as per the stipulated time and date given in the Tender summary.

Sd/-
Asstt. Secretary (Tender Cell)
for Secretary